



Air Cargo – Infrastructure and handling issues for
Pharma and other time sensitive cargo.

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Theme for the Session
“Enhance the Traceability & Visibility althrough”

Good Distribution Practices(GDP) –

Principle –

- “Safe, Secure, Speedy and Transparent distribution system”

~~~ Towards this end, what are our expectations

Accountability hierarchy –

- Exporter
- Freight Forwarder
- Ground Handling Agency
- Airline

- The cutting edge for the entire process, his infrastructure & quality of handling matters a lot..
- The maintenance & upkeep of their general and time sensitive storage area, traceability & record keeping;
- To speed up the turn over time of the Shipment & ensure fastest upward movement.
- Ensure speedy resolution of Shipment related complaints.
- To adhere to DG Shipments handling procedure & practice, marking, labelling, etc..
- Provide updated info on the airline and ground handling related changes, etc.,
- To meet the increasing compliance requirements of the Exporter...
- Prompt upward communication.

~~~ The above are the expectations to list a few and to match the infrastructure available with the FF what is required to be assessed.

Ground Handling Agency

- Security, Storage & Handling
- Time sensitive storage area
- DG checklist confirmation..
- Weight of the shipment & billing clarity
- Upward communication with the FF & in turn with the Exporter
- Storage data retrieval in case of need and urgency of the Exporter.

~~~ How long the shipment is exposed and/or in the tarmac area.

Airline

- Waiting time for space allocation
- Off-loading in the Origin / at the Hub.
- Frequent revision of Tariff -- Uneconomical to the exporter.
- Complaints resolution mechanism.
 - ~~~ *A comprehensive demand supply study of the cargo capacity for the respective destinations.*
 - ~~~ *A facilitation centre is to be formed to discuss issues with the Airlines from time to time duly conforming to the applicable IATA guidelines.*

Time – Sensitive Shipments.

- Availability of Cool Boxes/Envirotainers – more time being taken.
- Delay in getting space on the airlines, often missing out the delivery schedules.
- Exporters losing the competitive edge due to delay;
- The cost of holding shipments on hand means delay in realization of its value for the Exporter.
- Excursions record and resolution of the same.

~~~ Let we the Exporters confidently say to our customers that “Yes” we can speed up the delivery progressively, If not immediately.



Thank you